

DKBINNOVATIVE CASE STUDY

Containing Cybersecurity Crisis in 24 Hours!

DKB responds quickly to protect client data and financial interests.



DKBinnovative contained, audited, and provided forensics to the client's legal team within 24 hours of discovery.

BACKGROUND

An anonymous high-profile client, specializing in wealth management for affluent families, recently found themselves in the cross hairs of a cybersecurity nightmare. A malicious Business Email Compromise (BEC) incident led to one of their esteemed customers inadvertently paying a hacker instead of the company.

With their reputation and client trust on the line, they turned to DKB for immediate assistance. DKB's expert team swiftly uncovered the breach, audited the compromised systems, and discovered unauthorized tools lacking essential DKB safeguards. In a race against time, DKB delivered the solutions needed to restore trust and security.



SOLUTION

Upon being alerted to the incident, DKBinnovative sprang into action. Immediately, the compromised account was isolated, effectively locking the hacker out of the network. Our seasoned team of cybersecurity experts then embarked on an exhaustive analysis of every endpoint within the network to ensure the integrity of data security. Collaborating seamlessly with the client's DKBinnovative swiftly tackled the cybersecurity incident, ensuring our client's seamless return to work with minimal productivity loss, achieving remarkable legal team, we meticulously gathered and prepared all the essential information required for the forensic investigator.

RESULT

DKBinnovative swiftly tackled the cybersecurity incident, ensuring our client's seamless return to work with minimal productivity loss, achieving remarkable outcomes:

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10 minutes from the moment we received the alert, we contained the compromised account and initiated the comprehensive audit process.

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Within the first five hours, our team audited and fortified all 20 endpoints, leaving no room for compromise or vulnerability.

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In 24 hours, DKB isolated the account, audited systems, and prepared the report for the legal forensic team.

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“We couldn't be happier with DKB's response to the incident. Their quick actions and expertise were key in sorting out the cybersecurity issue to our satisfaction. DKB's outstanding performance made sure our business continued smoothly, and we're truly thankful for their unwavering support in protecting our business and reputation.”

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